



## Texas Commission on Environmental Quality

## CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Boil Water Notice

Public Water System (PWS) name: \_\_\_\_\_

PWS ID: \_\_\_\_\_ Date Boil Water Notice Issued: \_\_\_\_\_

Reason(s) issued: (indicate "☑" all applicable circumstances; 30 TAC 290.46 (q))

- ☐ Low distribution pressures (<20psi)
- ☐ Water outage
- ☐ *E. coli* or fecal positive microbiological sample(s)
- ☐ Failure to maintain adequate chlorine residuals
- ☐ Elevated finished water turbidities (Surface Water Treatment Rule)
- ☐ Line Break
- ☐ Other: \_\_\_\_\_

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

**COMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Furnish a copy of the Notice to radio and television stations serving the PWS service area
- ☐ Publish Notice in a local newspaper serving the PWS service area
- ☐ Direct delivery of Notice to customers
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

**NONCOMMUNITY WATER SYSTEM (perform one or more of the following):**

- ☐ Direct delivery of Notice to customers
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: \_\_\_\_\_ Phone: \_\_\_\_\_

Certified by: (print name): \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**E-mail ([PDWS@tceq.texas.gov](mailto:PDWS@tceq.texas.gov)) or mail a copy of this completed form, AND copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087**